



# RESOLUTION

CITY OF MINNEAPOLIS - A RESOLUTION OF THE MAYOR AND CITY COUNCIL

By Palmisano, Payne, Wonsley, Rainville, Vetaw, Warren, Osman,  
Shaffer, Stevenson, Chavez, Chughtai, Whiting, and Chowdhury

## HONORING DEPUTY CITY OPERATIONS OFFICER LAURA MELLEM FOR HER LEADERSHIP & SERVICE TO THE CITY OF MINNEAPOLIS

- Whereas: Laura Mellem served the City of Minneapolis with distinction as Deputy City Operations Officer, providing strategic leadership over Communications, 311 Services, Intergovernmental Relations, Neighborhood & Community Relations, and other key functions that have strengthened the City's ability to deliver responsive public service; and
- Whereas: Throughout her tenure, Laura advanced the modernization and centralization of City communications, helping transform historically disconnected communications functions into a more strategic, coordinated, and resident-centric model designed to better inform, engage, and build trust with the public; and
- Whereas: Laura helped strengthen the City's operational capacity by advancing strategic improvements to Minneapolis 311, supporting enhancements and upgrades at the Minneapolis Convention Center, and guiding complex cross-departmental initiatives that improved coordination, efficiency, and tangible impact for those we serve; and
- Whereas: Laura drove the City to significantly advance its coordinated public information and emergency communications capabilities, as demonstrated in the City's effective response during multiple moments of extraordinary consequence in Minneapolis history – including the tragic Annunciation Parish shooting and Operation Metro Surge; and
- Whereas: Laura's leadership was marked by strategic vision, professionalism, thoughtful collaboration, and an unwavering commitment to public service, leaving a lasting institutional legacy that will continue to strengthen the City of Minneapolis well into the future; and
- Whereas: Laura Mellem now departs the City of Minneapolis to pursue a new executive leadership opportunity, carrying with her the sincere gratitude, admiration, and best wishes of colleagues, partners, and the broader Minneapolis community;

### —NOW, THEREFORE, BE IT RESOLVED—

That the Mayor and City Council of the City of Minneapolis do hereby honor Laura Mellem for her dedicated service, steadfast leadership, and meaningful contributions to the City Enterprise, and extend sincere thanks and best wishes for continued success in her next chapter.

Passed this the Seventh Day of May 2026

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Elliott Payne, President of the Council

Approved:

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Jacob Frey, Mayor

Attest:

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Casey Joe Carl, City Clerk